

Volunteer Role



Role Title	Charity Shop Sales Assistant
Purpose	To provide retail assistance within our in-house charity shop.
What you will be doing	<ul style="list-style-type: none"> • Pricing and displaying donated items for sale • Rotating and replenishing stock • Taking payments using the cash till • Assisting customers with their purchases • General cleaning of the charity shop • Issuing refunds as required • End of day cashing up • Listing items to sell online
Skills, experience and qualities needed	<ul style="list-style-type: none"> • Good customer service skills • Basic numerical skills • Basic IT skills are desirable but not essential • Friendly personality and a positive attitude • Has the ability to work as part of a team as well as on own initiative
When and where	We are looking for someone who's willing to help out for at least one morning or afternoon per week at the Kent MS Therapy Centre, Merton Lane North, Canterbury CT4 7DZ
Support offered	<ul style="list-style-type: none"> • Dedicated line manager • Full induction and training • Reimbursement of travelling expenses • Full insurance cover
What you could get out of it	<ul style="list-style-type: none"> • The opportunity to make a difference to people's lives • Job satisfaction • A supportive and friendly environment • Training • Learning new skills and using existing ones • Meeting new people • References from management on your skills and experience
Other information	<ul style="list-style-type: none"> • An informal interview will be held to find a suitable candidate • A good level of verbal English language
What to do if you're interested	Complete the Volunteer application form and return it in the self-addressed envelope to: Helen Wathen, Fundraising Manager Kent MS Therapy Centre, Merton Lane North, Canterbury CT4 7DZ Or by emailing: fundraising@kentmstc.org