

## Therapy Contributions and Charges – From 5 Nov 2018

Therapy	Member Contribution		Associate Family Charge	Associate Charge
	Old	New		
Acupuncture	£21	£22		
APS	£0	£3.50	£3.50	£5
Aqua Yoga	£8	£9	£9	£20
Bowel & Bladder Specialist Nurse Clinic	FREE	FREE		
Family Swim (up to 4 people)	£20	£20	£20	£20
Gym Sessions	£3.50	£4		
Hydrotherapy	£15	£18		
Indian Head Massage/Facial	£17	£18	£18	£30
Leisure Swim	£3.50	£4	£4	£8
Manual Lymphatic Drainage	£17	£18	£18	£30
Oxygen Therapy <sup>1</sup>	£12.50	£15 <sup>2</sup>	£15	£22 <sup>3</sup> /£25
Oxygen Therapy Once a Year Offer 5 x sessions in one week	£45	£45	£45	£75
Physiotherapy	£20.50	£22		
Pilates	£6 per session	£8 per session/£40 for 6		
Reflexology & Massage	£17	£18	£18	£30
Reflexology Lymphatic Drainage	£17	£18	£18	£30
Singing Group	£0	£2	£2	£3
Supported Swim/Swimming Lessons	£15	£18		

<sup>1</sup> First 5 sessions are complimentary for new MS Members, the following 15 sessions are charged at £10 but must be booked as part of a block of 20. Thereafter the recommended contribution will be £15 per session.

<sup>2</sup> For additional block-bookings/payments of 20 sessions this contribution will be discounted by 10%.

<sup>3</sup> Discounted rate for those in receipt of means-tested benefits such as ESA/DLA or UC.

Therapy	Member Contribution		Associate Family Charge	Associate Charge
Water Reiki	£15	£18	£18	£30
Eat Well, Feel Great course of 10 sessions (by arrangement)	£30	£30	£50*	£50*
Yoga	£6	£6	£6	£10

\*This course focuses on specific conditions e.g. Auto Immune conditions so may not be suitable for all Associate members.

Oxygen Therapy Clients	Initial Consultation Charge	First Treatment Block (20 sessions)	Additional Sessions
One-hour session	£30	£396 <sup>5</sup> /£450 <sup>4</sup>	£22 <sup>5</sup> /£25

## Membership Fees 2019

Treatment	Member Contribution	Associate Family Charge	Associate Charge
Annual Membership Fee	£24	£34	£34
Joining after 1 July (50% discount)	£12	£17	£17

Membership renewal fees to be collected annually on 1 January.

## Cancellation Policy – Members, Associate Members and Oxygen Therapy Clients

Aside from depriving fellow members of therapies they could have enjoyed, if we can't re-book a cancelled slot, both the Centre and Therapists feel the impact in terms of lost earnings. The more notice that can be given, the better it is for all of us. It goes without saying that some cancellations are unavoidable – MS is a very unpredictable condition – however, for clarity and for the benefit of all concerned, we have developed the following Cancellation Policy.

- Notice Period – a minimum of 1 days' notice is required from MS Members and 2 days' notice from Associate Members and Oxygen Therapy Clients.
- No-shows and late cancellations may be subject to a 50% cancellation fee.
- In cases of repeated no-shows or late cancellations, payment will be required at the time of booking.

<sup>4</sup> Fee shown is the standard charge discounted by 10% for block bookings of a minimum of 20 sessions. May be paid in 2 instalments, £300 at time of booking and the balance at the 5<sup>th</sup> session.

<sup>5</sup> Discounted rate for those in receipt of means-tested benefits such as ESA/DLA or UC.