

## Kent MS Therapy Centre

### Oxygen Therapy Procedures for Members - keeping us all safe during the Covid-19 pandemic

**Please arrive 15 minutes before your sessions starts**

- When you arrive at the Centre can you please park in the designated parking space. Stay in your vehicle
- Telephone the Kent MS Therapy Centre on 01227 470 876 to let them know that you have arrived for your Oxygen Therapy Session
- The Receptionist will ask a few short questions to establish you are feeling well and not currently displaying any Covid-19 symptoms and confirm if you have your own oxygen mask with you. Should you require the use of a Centre mask, one will be available for use and placed outside the front of the building for you to collect
- When invited into the Centre for your session, please make sure you have your oxygen mask on before entering the building. Do not bring any non-essential items with you
- **Keep your oxygen mask on at all times until you have left the building**
- On entering the building, we will take your temperature using a contactless thermometer
- You will then be directed to the Sanitisation Station located in the Reception area to sanitise your hands
- If required, toilets are available for use in the Reception area and Oxygen Therapy Suite area. Wash hands thoroughly and wait by the Sanitisation Station
- The Oxygen Therapy Operator will call you forward and you will be assigned your seat in the chamber or if requested, the seat outside of the chamber. You will be instructed on how and when to connect your oxygen mask to the supply/exhaust system. Stay in your allocated seat
- At the end of the session you will be instructed on how and when to disconnect and to leave the chamber in order as instructed by the Oxygen Chamber Operator
- Upon exiting the chamber you will be asked to leave the building whilst maintaining two metre social distancing
- We ask for you to pay for your session upon booking. However, if this is not possible, Reception will accept contactless card machine payments. We are unable to accept cash at present.

**If you have any questions, please do not hesitate to contact Reception**