

## Therapy Contributions and Charges – From 1<sup>st</sup> January 2021

Membership Type	MS Membership Charge	Associate Family Membership Charge	Associate Membership Charge
Annual Membership Fee	<b>£24</b>	<b>£34</b>	<b>£34</b>
Joining after 1 July (50% discount)	<b>£12</b>	<b>£17</b>	<b>£17</b>

### **Membership Fee Information**

- Membership renewal fees run from 1<sup>st</sup> January – 31<sup>st</sup> December and are collected at the beginning of the year
- For new members who join on or after 1<sup>st</sup> July a 50% discount will be applied to the total membership fee
- An Associate Family Membership Charge is a membership offered to ONE individual nominated by a full MS Member i.e. a carer, family member or friend
- An Associate Membership Charge (Non-MS member) is for an individual who wants to have access to available therapies at the Centre

Oxygen Therapy	Member/Client Contribution/Charge for an individual session		Member 1 <sup>st</sup> Treatment Block of 20 Sessions	Member Ongoing Treatment Block of 20 Sessions
	Old	New		
MS Member Oxygen Therapy	£15	<b>£16</b>	<b>£240</b>	<b>£320</b>
Associate Family Member Oxygen Therapy	£15	<b>£17</b>	<b>£306</b>	<b>£340</b>
Associate Member Oxygen Therapy	£20/£25	<b>£22/£27</b>	<b>£396/£486</b>	<b>£440/£540</b>
Oxygen Therapy Clients Only	£20/£25	<b>£22/£27</b>	<b>£396/£486</b>	<b>£440/£540</b>

Oxygen Therapy sessions are 1.5 hours long from point of initial compression to completion of decompression.

**MS Member:** First 5 sessions of a block of 20 sessions are complimentary for new MS Members. A voluntary contribution of £16 per session is invited for the following 15 sessions.

**Associate Family Members:** 10% discount applied to the first block of 20 sessions only

**Associate Members:** 10% discount applied to the first block of 20 sessions only. A discounted rate is applied to those living with long term conditions as determined by KMSTC, this is highlighted in **red**. Examples include Fibromyalgia, Cancer, and Chronic Fatigue

**Oxygen Therapy Clients:** Initial 1:1 consultation charge of £30. 10% discount applied to the first block of 20 sessions only. If client would like to become an Associate Member at the Centre, the £30 consultation charge will form part of the Associate Membership fee. Balance of £4 to be paid by the client to complete Associate Membership

Hydrotherapy Pool	MS Member Contribution for an individual session		Associate Family Membership Charge	Associate Member Charge
	Old	New		
Aqua Yoga (1 hour)	£9	£10	£11	£15
Hydrotherapy (1 hour)	£18	£19	£20	£32

- Aqua Yoga and Hydrotherapy sessions include 15 minutes change time at the beginning and end of each session
- Associate Family Members and Associate Members wishing to book Hydrotherapy must initially complete an assessment with one of our qualified Physiotherapists. The assessment will take approximately one hour, the assessment charge is £40 and can be booked in via the Reception Team

Gym	MS Member Contribution for an individual session		Associate Family Membership Charge	Associate Member Charge
	Old	New		
Gym Session (30 min)	£4	£5	N/A	N/A
Physiotherapy (30 min)	£22	£23	£24	£32

- Associate Family Members and Associate Members wishing to book Physiotherapy must initially complete an assessment with one of our qualified Physiotherapists. The assessment will take approximately one hour. The assessment charge is £40 and can be booked via the Reception Team

Complementary Therapies	MS Member Contribution for an individual session		Associate Family Membership Charge	Associate Member Charge
	Old	New		
Acupuncture (1 hour)	£22	£23	£24	£37
APS (1 hour)	£3.50	£4.50	£5.50	£7
Facial (45 min)	£18	£19	£20	£32
Indian Head Massage (45 min)	£18	£19	£20	£32
Manual Lymphatic Drainage (45 min)	£18	£19	£20	£32
Massage (45 min)	£18	£19	£20	£32
Reflexology (45 min)	£18	£19	£20	£32
Reflexology Lymphatic Drainage (45 min)	£18	£19	£20	£32

### **Click and Connect Programme – Online Activities**

We have a comprehensive range of online activities available to our members through our Click and Connect Programme.

For more information on our Click and Connect Programme, Centre therapies, bookings or payments, contact the Reception Team on 01227 470 876.

### **Cancellation Policy for all Members/Clients**

We understand that some cancellations may be unavoidable, MS is a very unpredictable condition, as are a number of long term conditions. The more notice you can give us will enable our Reception Team to re-book the cancelled slot.

- Cancellation Notice Period – a minimum of 1 days notice is required
- On the day no-shows and late cancellations may be subject to a 50% cancellation fee